

terms & conditions

Quotations

Our quotations are always provisional and not binding.

Placing an order

An order is not considered placed until we have accepted it in writing. Any supplements, modifications or verbal agreements are subject to our written approval in order for them to take effect.

Prices

All prices are F.O.B. from Milwaukee, WI and exclusive of packaging. All prices quoted are in USD. The prices given have been calculated on the basis of the current cost of production. If these prices change as a result of modifications in material or labor costs, we reserve the right to calculate the prices applicable at the date of delivery. The minimum order value is \$ 25.00.

Shipping

Shipping is payable by and entirely at the risk of the customer. Buyer is obligated to provide for adequate insurance protection of the goods.

Terms of payment

Invoices are payable within 30 days net. Goods remain our property until the invoice has been paid in full. If the delivered goods are resold prior to the final payment, the goods shall be the customer must compensate the seller for the purchase price demanded in place of the goods.

Delivery period

The delivery periods given are not binding. Penalties for delays or claims for damages are excluded. The delivery time is the best estimate with the original design proposal at the time of the quotation. The ship date may change depending on workload at time of design approval. Neither material nor labor will be committed to the project prior to customer's written approval of design. The design changes requested by the customer may affect the ship date.

Warranties

We make warranties for delivered tools in that we take back parts, on which a material or manufacturing defect has been proven beyond any doubt, at the calculated price or replace them with new ones. Further claims by customer, in particular claims for damages not caused on the delivered goods themselves, are excluded. The warranty period is 12 months starting from the day of the passing of risk. The risk is passed to the customer no later than the day the order confirmation is sent. Product development orders: For orders whose implementation requires special product development work, buyer shall not acquire any inventor's rights to the developed products or the devices used for manufacturing said products, even if he has contributed to the development costs.

Protective clause

The present Terms and Conditions of Sale form the basis of all deliveries. Any other General Terms and Conditions or Terms of Delivery are only applicable if we have expressly approved them in writing. The present Terms and Conditions also apply to all further orders, including verbal ones, and deliveries, extensions and modifications of a delivery, even if no express reference is made thereto.

Return policy

Standard products returns are subject to a restocking charge of 20% of the purchase price. Returns may be subject to a refurbishing and repackaging charge in addition to the 20% restocking charge. Damaged products are not subject to return and must be paid in full.

Special products

Products made to customer specifications are not returnable.

Assignment

Buyer may not assign any of its rights hereunder without prior written consent of seller.

Notices

Any notice hereunder shall be in writing and shall be deemed given if mailed by first class registered mail, return receipt requested, addressed to the parties at such addresses as they may provide. Notices mailed shall be deemed to be received of the third business day after mailing.

Interpretation

Any contract resulting from seller's quotation or acknowledgment of buyer's purchase order shall be governed by and construed in accordance with the laws of the state of Wisconsin.